



28 October, 2008

RemoteNet  
PO Box 2888  
The Reeds  
Centurion  
0158

Dear Mr. Anton Booysse

Services Rendered to MAPPP-SETA (Development and Maintenance of the MIS)

The MAPPP-SETA would like to express its gratitude for the sterling work you have done in designing, developing and maintaining the Management Information System (MIS) as required by the South African Qualifications Authority (SAQA). Since contracting RemoteNet, the MAPPP-SETA's performance with regards to uploading learner data on the National Learner Records Database (NLRD) at SAQA has dramatically improved.

Upon viewing a demonstration of what the MAPPP-SETA MIS can do during the SAQA audit, the SAQA officials were so impressed that they gave it the highest score in their rating. In addition to this, MAPPP-SETA has just recently achieved the 'Green' status, the highest in terms of the NLRD upload performance scores. This is a far cry from the "Red" status that the SETA had prior to contracting RemoteNet and we have you and your team to thank for this achievement.

The MIS that RemoteNet designed for the MAPPP-SETA is sophisticated and integrated that it enables the SETA to also perform other supporting functions such as Financial and Project Management

Regards,

**Xolelwa Kashe-Katiya**  
**ETQA Manager, MAPPP-SETA**