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## **DESIGN, DEVELOPMENT AND IMPLEMENTATION OF LGSETA MANAGEMENT INFORMATION SYSTEM (MIS)**

The LGSETA wishes to thank you for the wonderful job you did with our Management Information systems. We are so appreciative of the advice you gave before and after the installation of the system, you gave us enough time to weigh the pros and cons of appointing you as our service provider and for that we grateful to have appointed you.

Remotenet system has made our lives very easy it is user friendly easy to operate, the CD provided during training has helped us to understand the system easily and everybody loves to work on this system.

The passion to the MIS is unbelievable; your friendly staff has made our interaction with them easy and accommodative. Remotenet staff has always been there to assist us and adhering to the turnaround time. It is a pleasure to work with people who always goes an extra mile to assist in ensuring that we perform to the best of our ability.

We were most impressed by the ETQA staff that gave a demonstration to SAQA during our Performance Audit; the system has assisted us in maintaining our accreditation status with SAQA. You came at the right time to rescue us from deaccreditaion. Thanks for designing a system that is integrated.

Lastly, your after service is incredible, always there to listen and assist as much as you can.

Regards

Mmakoena Valentia Mashigo